

Application for Telephone Service(s)

If you are an existing customer you can place your order over the phone
Please call us on Freefone 0800 735 2500



If you have never held an account with Jersey Telecom, please complete this form in full using BLOCK CAPITALS and return it to us by post. If you are an **existing customer** you may complete this form but alternatively, you can place your order over the phone by calling Freefone 0800 735 2500. Lines are open 8am to 5pm Mon to Sat.

For Office Use: V39 14052008
A/C No:

Applicant details (complete a or b below – future instructions can be accepted from either party on joint accounts)

a Personal details

Joint applicant's details (please also sign overleaf)

Title	(Mr/Mrs/Miss/Ms)		
First name(s)			
Surname			
Account or Tel No			
Date of Birth	D	M	Y
Contact details	Name		
Contact numbers	Home		
	Work		
	Mobile		

Title	(Mr/Mrs/Miss/Ms)		
First name(s)			
Surname			
Account or Tel No			
Date of Birth	D	M	Y
Contact details	Name		
Contact numbers	Home		
	Work		
	Mobile		

b Limited company details

Limited company					
Registration number		Date of incorporation	D	M	Y
Contact details	Name		Contact numbers		
Position held			Daytime		
Email address			Evening		
			Mobile		

Installation details (re-connection of a previous service £49.99 or £120.49 for a new service or if an engineering visit is needed)

Installation address			Postcode	JE
Billing address (if different to installation address)			Postcode	JE

Is this service an additional line to one currently working at this address?	NO	YES	Number if known	
Will this service replace a telephone line previously working at this address?	NO	YES	Number if known	
Do you require any extra telephone sockets? (refer to tariff guide for charges)	NO	YES	How many?	
We aim to provide telephone service within 4 working days (Please note: This may not always be achievable during promotions and busy periods)				
If you require service connected after our 4 day working target please specify the date:	D	M	Y	

Tariff option (please refer to our website or tariff guide for full details of options and charges)

Our **new** range of landline tariffs allow you to build the tariff that suits your lifestyle. Please tick your choices from the options below:

Package/Tariff	Package benefits	Monthly rental	Tick
CoreLine	Entry level tariff with no additional benefits	£12.00	

Please choose one of the options below to benefit from free local calls and discounts

Talk100	Up to 100 FREE local calls and 20% off Top 10 numbers	Add £4.00	
Talk250	Up to 250 FREE local calls and 25% off Top 10 numbers	Add £8.00	
TalkUnlimited	Unlimited FREE local calls and 30% off Top 10 numbers	Add £12.00	
International15	5p per minute calls to 15 popular international destinations	Add £1.50	
Monthly total		£	

For further help or advice please call us on Freefone 0800 735 2500 or visit www.jerseytelecom.com/homephone

If applying for **PrimeTalk** tariff (senior citizens only) please supply:

Your social security or pension card number:		Your date of birth:	D	M	Y
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Application for Rapid service (standard connection charge £50)

Would you like to add Rapid broadband service to your new telephone line?

YES		NO	
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Select Rapid options required in 'a' to 'd' overleaf. (Please refer to our Internet Connection Guide or our website for further information and charges)

a Usage options	20GB @ £17.99 a month	40GB @ £24.99 a month	60GB @ £34.99 a month
	b Modem and Install options		
	No modem	Standard modem	Wireless modem
	Full install (set-up / demo @ £60*)	Full install (set-up / demo @ £60*)	Qty of laptop adaptors
	Self install (instructions posted to you)	Self install (equipment posted to you)	Qty of desktop adaptors
* Our initial installation charge is £60, which includes the first 30 minutes of labour. Work is then charged at £30 for every 30 minutes thereafter.			Full install (set-up / demo @ £60*)
			Self install (collect from retail shop)
c What computer/operating system are you using?	Apple Mac	OSX	OS9
	Window PC	2000	XP
d Filters	One filter is required for each telephone socket in use in your house. Two filters are included in the connection charge.		
	How many extra filters will you require?		

Itemisation

Would you like your bill to show itemised calls?	NO	YES	Standard Itemisation supplied Free of Charge listing calls 20p and over
		YES	Full Itemisation at a cost of £1.50 per month listing all calls

Directory enquiry and telephone directory details

Note: Your postal address will automatically be included and one entry in light print is free as part of your service charge.

Do you wish your number and details to be made available by us and other Directory Information Service Providers (including on the internet)?

NO	Please proceed to next section
YES	How would you like your entry name to read? E.g. Smith, A.,

If you wish to know more about our other Telephone Directory entry options, including advertising in our Classified Pages please tick this box or contact us on Freefone 0800 735 2508 or email us at infoservices@jerseytelecom.com

Payment options (complete a or b below – one of these sections must be completed if you are a new JT customer)

How do you wish to pay your account?

a	I would like to pay by direct debit or credit/debit card and have completed a 'Payment Authorisation Form', which I am returning with this application, authorising Jersey Telecom to debit the full amount billed to me monthly from my bank account or credit/debit card.
b	I am returning this application form with an advance payment of £120.49. This will be credited to my Jersey Telecom account and used towards paying my initial bill(s). (Cheques should be made payable to Jersey Telecom)

Subject to credit checking we may request an additional advance payment or that other arrangements be put into place prior to provision of service For further confidential help or advice regarding payment options please call us on Freefone 0800 735 2288 (Mon – Fri 0830 – 1700)

Important Information

By completing this form you are applying to become a customer of Jersey Telecom and for fixed line telephone service. This application forms part of the Terms and Conditions ("T&Cs") under which we will provide services to you. Different T&Cs will apply depending on the services which are provided to you (specifically Exchange Line Service T&Cs in this instance), full details of which are available from Jersey Telecom's retail outlet, or www.jerseytelecom.com/terms. All prices exclude GST which will be added at time of billing. You should read the T&Cs carefully and only sign this form if they are acceptable to you. The data collected on this form will be used to enable us to process your order and will only be disclosed to those bodies or authorities which have been identified within Jersey Telecom's registrations under the Data Protection (Jersey) Law 2005.

We will also use this data to keep you updated with news about our products and services. Please selected your preferred contact methods(s) for future marketing correspondence by ticking the relevant box(es): Email Telephone Postal Unsubscribe all

The marketing preference options you select will not affect the delivery of your bill.

Declaration (complete one section below as applicable)

I am/we are at least 18 years of age and make this application having understood all applicable conditions and service charges concerning this contract. I/we understand and agree that I/we will be responsible for all charges as applicable for a minimum contract period of twelve months unless I/we are taking over services(s) without break from another customer where the remainder of any applicable twelve-month minimum contract period will apply. I / we also to agree to allow Jersey Telecom to undertake credit check(s) in connection with this service application.

Personal applicant declaration (in the case of a joint application, both parties must sign)

Signed (first applicant)	<input type="text"/>	Signed (joint applicant)	<input type="text"/>
Please print name	<input type="text"/>	Please print name	<input type="text"/>
Date	D <input type="text"/> M <input type="text"/> Y <input type="text"/>	Date	D <input type="text"/> M <input type="text"/> Y <input type="text"/>

Limited company declaration (to be signed by an authorised signatory for and on behalf of the company)

Signed	<input type="text"/>	Position held	<input type="text"/>
Please print name	<input type="text"/>	Date	D <input type="text"/> M <input type="text"/> Y <input type="text"/>

For office use only:	Date input	Date proofed	Entry Published
Work order number		Tel number	